

# **Embracing Visitors with Special Needs**

## **Implementing a Pilot Program to Improve Services**

### **I Introduction & Overview**

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### **II Establishing Campus Partners**

- a. Student Disability Resource Center
- b. Health Center
- c. College of Communication
- d. Language Department
- e. Campus Security
- f. Transportation & Parking
- g. Grounds
- h. Human Resources

### **III Training & Education**

- a. Storytelling
- b. Descriptive Words
- c. Smell – Taste – Sound
- d. Visual Aids
- e. Role Play – Visualize - Experience
- f. How to Overcome Barriers

### **IV Preparing for the Visit**

- a. Initial Communication
- b. Campus Access
- c. Unique Needs & Arrangements

### **V The Visit**

- a. Reception
- b. Etiquette
  1. Mobility Impairment
  2. Deaf & Hearing Impairments
  3. Visual Impairments
  4. Speech Impairments
  5. Service Animals
- c. Navigating Campus
- d. Plan B

### **VI Evaluating The Visit**

- a. How Did We Do?
- b. Live, Learn, and Improve

### **VII It's a Wrap**

- a. Q & A